

Advance Care Planning

Health Services Performance Improvement Branch

March 2010

Project Update

The NSW Advance Care Planning (ACP) project was implemented with an initial focus on improving care and clinical outcomes for residents of Aged Care Facilities (RACFs) transferred to NSW Emergency Departments. The process has included collaboration at Area levels with aged care providers and at a State level through engagement with the Aged Care peak agencies.

ACP Project officers in Area Health Services are working with local RACFs and health colleagues to improve the transfer of ACP information to improve knowledge of a person's preferences.

A focus on Emergency Department education has commenced as part of the Taking Pressure of Public Hospitals projects.

ACHIEVEMENTS

- ✓ Fortnightly activity updates via group teleconference
- ✓ Education and Training conducted for RACF and AHS staff and community groups
- ✓ Baseline audit to be repeated March 2010
- ✓ Increased working with Palliative Care and General Practice
- ✓ E-learning module in progress



The Inaugural International Advance Care Planning Conference is being held in Melbourne on 22-24 April 2010.

7 delegates from NSW will be presenting abstracts at this forum

For information, go to <http://www.internationalacp2010.com/>

ACP Project – Progress *Building Sustainability in AHS*

- ➔ Statewide ACP **e-learning modules** – first draft completed
- ➔ **ACP in Dementia DVD** – due to start filming in April 2010
- ➔ Systems to **record and report ACP** activity in patient administration systems – process mapping exercise planned for April 2010
- ➔ Ongoing evaluation plan with **KPIs and targets** for development by July 2010
- ➔ Review of Advance Care Planning content of **My Health Record** – first draft completed
- ➔ NSW Health **review of end of life policy** guidelines planned for 2010 - Using Advance Care Directives (NSW) GL 2005_056 and Guidelines for end-of-life care and decision-making GL 2005_057 due for review
- ➔ Develop ACP **toolkit for GPs** with GP NSW by Jan 2011

For further information, please contact:

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NSW Health is committed to respecting an individual's values, preferences & expressed needs through patient & family centred care