

Clinical Leadership in Clinical Governance

*“Creating better experiences
for people using health services”*

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Aim

- Undertake a medication administration audit within Adolescent Health
- Embed a clinical governance model at the point of care





New Governance & New Procedural Context

- Custodial environment with short LOS
- Significant organisational change
- Shared care and accountability context
- Persistent historical and workforce cultural factors
- Risky practice (short-cuts) despite high throughput

Strategic Importance NSW⊕HEALTH

Working with the health drivers of offending behaviour

- Creating better experiences for people using health services
- Reducing clinical risks & promote CoC to optimise patient outcomes
- Ameliorating the health impact of risky behaviours
- JH – linking AH to broader JH clinical governance processes
- Major contribution to JH medication administration guidelines implementation

Planning & Implementing solutions

- Project team – partners – respect of each others' core business
- Review of current practice – broader than IIMS
- Shared care & accountability considerations
- Common ground & responsive reforms to different models of care
- Clinical leadership and practice development methodologies



Medication Audit - Overall Finding

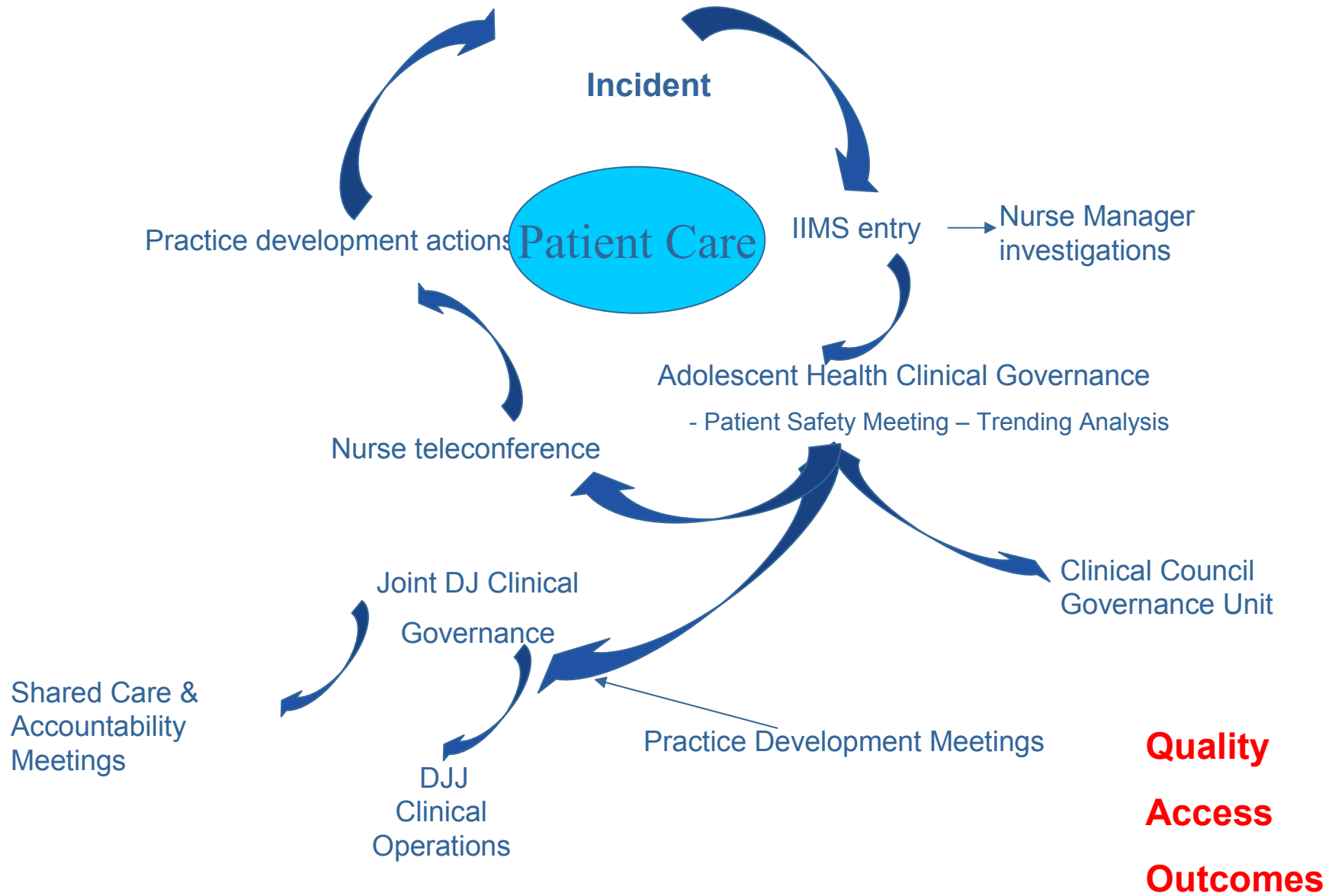
Generally most young people received medication for identified health needs effectively and in a timely and safe manner. However a number of unsafe practices were identified.

Outcomes & Evaluation

- Improved culture of incident reporting (open disclosure)
- IIMS incidents initial rise, now a downward trend (med errors)
- Learning & development packages (partners)
- Process mapping workshop with partner organisations
- Numerous other issues emerged (consent, MH Meds, access)
- Improved efficacy of pharmacotherapies by reducing errors
- Audits and robust joint clinical governance model

Sustaining Change

- Joint Clinical Governance Cycle
- Shared care & accountability meeting
- Responsive clinical practice guideline development
 - Metabolic monitoring
 - Asthma
 - Allergic reactions
- Culture of clinical governance



Lessons Learned

- Never underestimate the power of workforce history & culture
- Broader benefits of sound joint clinical governance to organisational risk management and patient outcomes
- Don't ignore minutia in joint clinical governance
- Working with rather than engaging stakeholders/partners
- Looking beyond the resistance to change

Future Scope

- Shared care and accountability working party
- Integrating JCG principles into L & D
- Highlight links between sound joint clinical governance and workforce development, practice improvement, patient outcomes & organisation risk management
- Establish a place for clinical governance in nursing education