

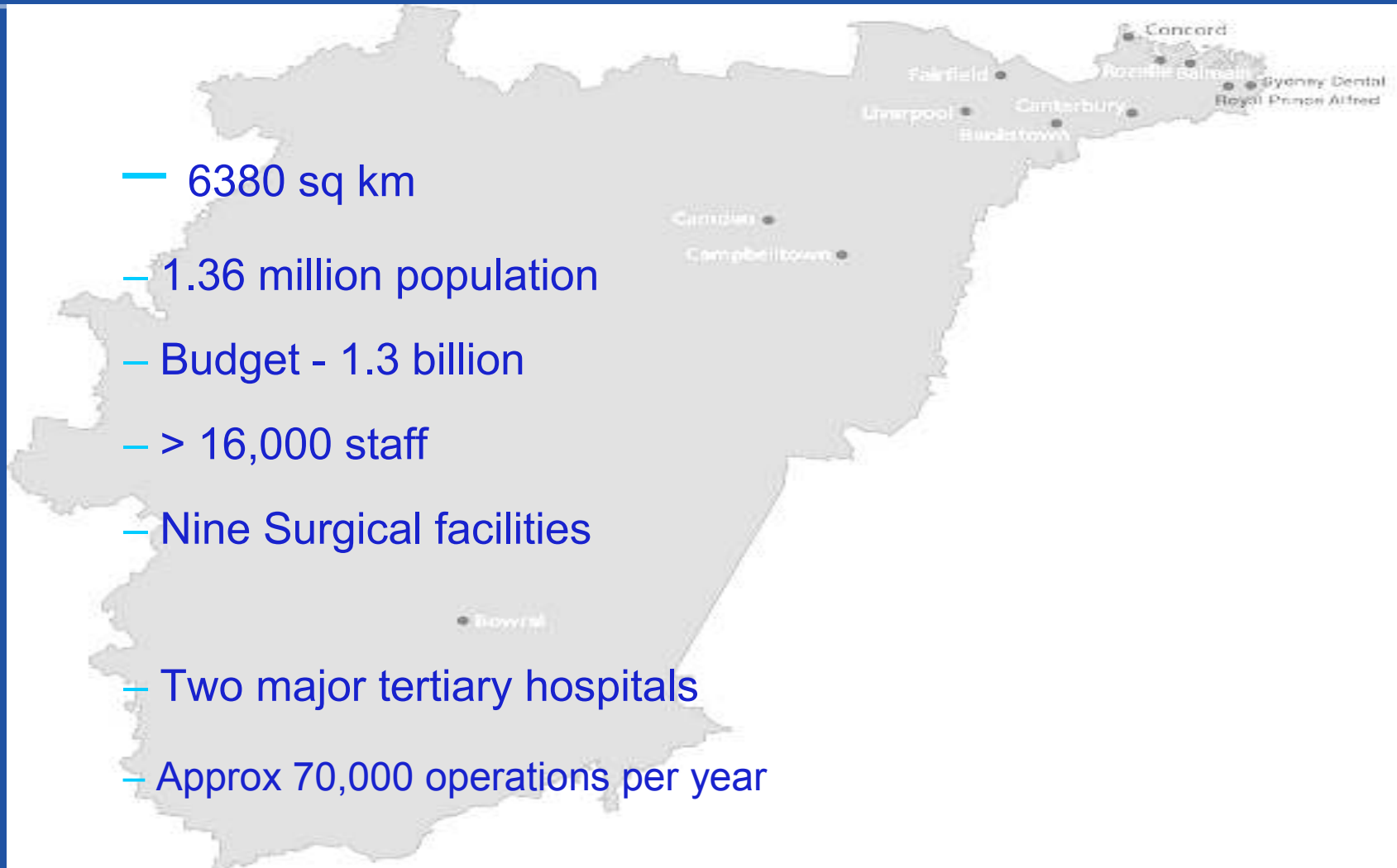
Sydney South West Area Health Service Clinical Services Redesign Program. Meeting Surgical Demand.

Creating Better experiences

Prepared by Valerie Jovanovic and Geraldine Antonio
Clinical Services Redesign Program-Meeting Surgical Demand
Sydney South West Area Health Service

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Sydney South West Area Health Service – the scene....



Aim

- To meet surgical demand by increasing surgical activity by 10% and reduce surgical cancellations to 5% within 12 months.

The stretch goals:

- Operating theatres will be utilised 80% of the time.
- There will be 0 long wait overdue patients by the end of each month.

Nature and Extent of the Problem

- Waiting lists
- Activity
- Data
- Example-Patient cancellations:

Facility	% preventable cancellations	Snapshot	% cancellations
Facility 1	68%	Jan-Jun	16.5%
Facility 2	35%	Jan-Nov	9%
Facility 3	67%	Jul-Sep	10%
Facility 4	67%	Aug	8%

Strategic importance

- better planning and the redesign of practices and processes
- Stronger governance structures
- improve clinician accountability
- utilise KPI monitoring tools (dashboard) to drive decision making.

Planning & Implementing solutions

- proposal of 23 solutions grouped into four solution categories.
- engage the working party participants to assist in driving future implementation.
- An Integrated Operating Plan-‘one’ surgical plan across SSWAHS,
- a planning and management process framework that links planning across strategic, tactical and operational levels.
- Innovative Operating Models-23 hour/extended day only models, proactive and early discharges, EDD.
- Peri Operative Governance structures- surgeon accountability, surgical dashboard tools.
- Improved patient flow for surgical patients

Target

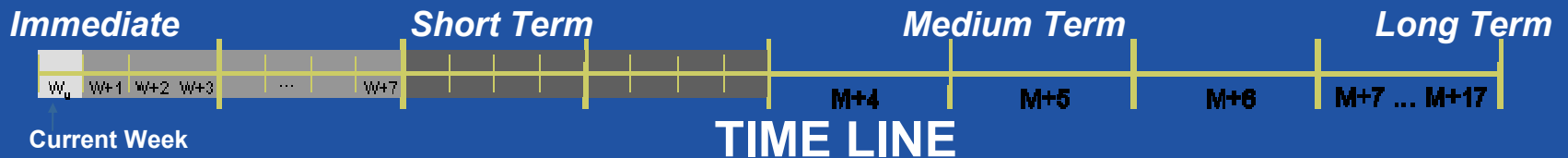
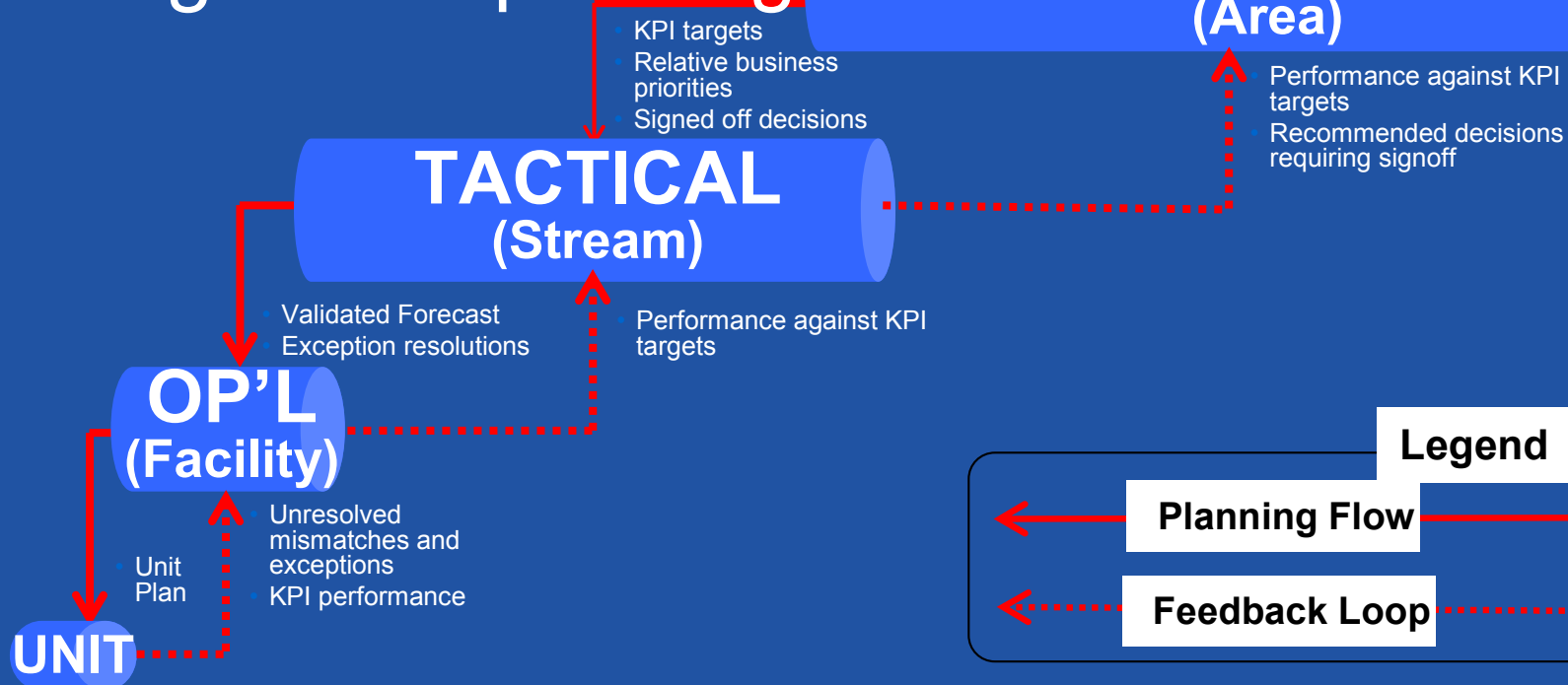
Surgical
Procedures
per Year
67,396

ONE
additional **Surgical**
Procedure
per OR, per 2 Days

% Increase in
Surgical
Procedures
10%

Additional
Procedures
Performed
~7000

Integrated Operating Plan STRATEGIC (Area)



Aggregated Demand Plan

- Alignment of demand and supply components
 - Reasonableness test
- Scenario modeling of constraints
 - KPI Impact assessment

Operational

'One AHS Plan'

Staffing Plan

Diagnostics Plan

Radiology
Cath
Pathology

Beds Plan

Non-Health Community Services Plan

NGOs
GP

Inventory / Equipment Plan

Theatre Plan

Views of